Letter No.: 99-36

DEPARTMENT OF HEALTH SERVICES

714/744 P Street P.O. Box 942732 Sacramento, CA 94234-7320 (916) 657-2941

July 16, 1999



TO: All County Welfare Directors

All County Administrative Officers

All County Medi-Cal Program Specialist/Liaisons

All County Public Health Directors All County Mental Health Directors

ELIMINATION OF THE FACE-TO-FACE INTERVIEW REQUIREMENT AT ANNUAL REDETERMINATION

The purpose of this letter is to inform counties that effective July 1, 1999, counties can process ALL Medi-Cal annual redeterminations through the mail-in process.

Also effective July 1, 1999, beneficiaries are no longer required to attend a face-to-face interview at annual redetermination. The Medi-Cal Eligibility Branch (MEB) finds sufficient support to make this administrative change after reviewing the data compiled from the Medi-Cal Redetermination Pilot Project (Pilot) conducted in fiscal year 1995-1996.

To ensure equitable program administration within each county when implementing this policy change, each county shall have clear and concise written directives issued to all eligibility staff that the mail-in redetermination standards apply to all beneficiaries. Although current regulations allow counties to require beneficiaries under certain categories to attend a face-to-face interview at redetermination; however, counties are to complete the entire redetermination process with beneficiaries by telephone and/or mail.

Please note: This policy change allows all beneficiaries the right to request a face-to-face interview with eligibility staff if they so desire and eligibility staff is allowed to request the beneficiary to complete a face-to-face interview before benefits are redetermined ONLY for good cause such as suspicion of fraud.

The criteria for eligibility staff to require the beneficiary to attend a face-to-face interview could be one or more of the following situations:

- Questionable information on the redetermination form or verifications provided;
- Individual/family has no visible means of support such as in-kind income or means of support is not reported for the individual and/or family;
- Obvious discrepancies between information reported on an application and Income Eligibility Verification System (IEVS) on assets or income; or

• Self-employed individual whose income and expenses do not match reported income and that questionable information could not be resolved with follow-up telephone contact and/or mail.

When a beneficiary is requested by the county to attend a face-to-face interview for any reason, eligibility staff must document the reason(s) in the case record for post-eligibility review and audit. Eligibility requirements for the Medi-Cal program have not changed with this administrative change. Each case record must contain adequate information with supportive documentation to verify an individual's eligibility. Verification of identify, residency, citizenship/alien status, Social Security number, income and/or resources remain a part of the eligibility determination process. Recipients of Medi-Cal benefits must comply with the requirements before benefits may be continued.

County welfare departments (CWDs), in addition to the verifications provided by the beneficiary, shall also use the electronic data exchange methods available to verify an individual's eligibility. The data exchange methods are the IEVS, Payment Verification System (PVS), and Systematic Alien Verification of Eligibility (SAVE), to confirm unearned income such as unemployment benefits/disability payments from the Employment Development Department, Social Security benefits from the Social Security Administration, earned interest on an account from a financial institution, and alien status.

I. LEGISLATIVE BACKGROUND

Federal law does not require an applicant or recipient of Medicaid to attend a face-to-face interview as a condition of receiving benefits. The only face-to-face interview requirement is found in Section 11052.5 of the Welfare and Institutions (W&I) Code for applicants for public assistance under Chapters 2 (Aid to Families with Dependent Children) and 5 (Social Services). The Medi-Cal program, adopted the face-to-face interview provision of the W&I Code and imposed the face-to-face requirement on all Medi-Cal Family Budget Units which contain at least one Aid to Families with Dependent Children (AFDC)-Medically Needy or Medically Indigent member to conform with the AFDC program requirements. As cited in W&I Code, Chapter 7 (Basic Health Care), Section 14000, the intent of legislation is that in the administration of providing health care to qualifying individuals, the Department of Health Services shall give due consideration both to the appropriate organization and to the ready accessibility

and availability of the facilities and resources to persons eligible under Chapter 7 (Basic Health Care), and to new and innovative approaches to the delivery of health care services.

II. PROGRAM ALIGNMENT

Title 22, California Code of Regulations allow the following individuals requesting benefits to be exempted from the face-to-face requirement:

- Persons who receive Medi-Cal through the Aid for Adoption of Children Program;
- Persons who have a government representative, such as a public guardian, acting on their behalf;
- Medically indigent children who are not living with a parent or relative and for whom a public agency is assuming financial responsibility in whole or in part; or
- Persons who receive Medi-Cal benefits through the Supplemental Security Income/State Supplementary Payment Program.

Recent federal legislation expanded health care coverage for low-income children ages 1-19 through Medicaid expansion and state Children Health Insurance Program (CHIP), known as the Healthy Families program in California. Eligible children for Medicaid expansion or Healthy Families are linked to the AFDC-Medically Needy and AFDC-Medically Indigent programs and their families' income is at or below 200 percent of the federal poverty level (FPL). State legislation allows families to apply for health care for these children with a common mail-in application and a simplified application process that requires no face-to-face interview. In addition, families whose income is at or below the FPL guidelines will also have their property disregarded in the children's eligibility determination.

MEB recognizes that recent federal legislation for welfare reform and CHIP has had a major impact on Medi-Cal program administration. Elimination of the face-to-face interview requirement at annual redetermination reflects MEB's commitment to work

with counties to relieve workload, prioritize caseload activities and use staff resources effectively. DHS administrative changes are also consistent with the federal and state governments' intent to remove barriers to the Medicaid program for the uninsured and working poor.

III. REDETERMINATION FORMS

Counties may use the following forms for annual redeterminations:

A. MC 210 RV (9/96 Temp), Medi-Cal Annual Redetermination (Enclosure 1)

The MC 210 RV form may be used for all redeterminations including those Medi-Cal Family Budget Units consist of adults receiving Medi-Cal benefits with children who are receiving Medi-Cal benefits under one of the poverty waiver programs. The MC 210 RV is a simplified Redetermination Form designed to enable families to provide adequate information to the county for continuing eligibility. The form was developed as a joint effort by the MEB, Pilot counties, and the Medi-Cal Forms Committee. The MC 210 RV was piloted by four of the five Pilot counties for annual redeterminations at the conclusion of the Pilot and the comments and feedback by eligibility staff were positive.

The MC 210 RV form (English and Spanish) is not available from the DHS warehouse at this time. However, CWDs may photocopy Enclosure 1 until it is available through the DHS warehouse. MEB will notify CWDs via E-mail when this form is available for ordering.

For incoming intercounty transfer (ICT) of cases, if the sending county provides the new county with a copy of the SAWS 1, MC 210/SAWS 2, and MC 13 along with other pertinent information for the new county to determine on-going eligibility, the MC 210 RV may provide sufficient income and property information for the new county of residence to redetermine a beneficiary or family's Medi-Cal benefits. Otherwise, the new county may request the beneficiary to provide the new county of residence with a new MC 210/SAWS 2 and other necessary documents to redetermine their eligibility.

B. MC 321 HFP (rev. 3/99) pages A1-A3, Application for Medi-Cal for Children and Healthy Families (Enclosure 2)

The MC 321 shall be used for children receiving Medi-Cal benefits through the simplified mail-in application process. If the adults (such as parents) and siblings (from ages 19-21) in the home are also receiving Medi-Cal benefits, county may use the MC 210 RV to complete the annual redetermination for the entire family.

However, if property information or documentation is not provided at the same time, children who are eligible under the property waiver programs shall have their eligibility redetermined without delay. Other members in the Medi-Cal Family Budget Unit who must meet the property guidelines may have their benefits terminated if information/verification requested by the county is not provided within the timeframe specified in a notice of action.

The MC 321 HFP (rev. 3/99) is available in loose-leaf form. Counties may order the forms in English and Spanish through the DHS Warehouse. The loose-leaf application form is available with or without a pre-addressed postage paid envelope. Be sure to state your preference for forms with or without the envelope when ordering from the warehouse. If your loose-leaf stock has an envelope attached, please have eligibility staff remove it from the application forms before sending them to the beneficiaries to complete for the annual redetermination. The pre-addressed envelope is provided to **NEW** applicants for their return of the application forms to the Single Point of Entry Administrative vendor for income screening process for Healthy Families and/or Medi-Cal for children programs. CWDs shall provide envelopes to the beneficiaries for their return of the forms directly to their designated eligibility staff.

C. MC 262 (5/97) Redetermination for Medi-Cal Beneficiaries--Long Term Care in Own MFBU (Enclosure 3)

The MC 262 shall be used for beneficiaries receiving Medi-Cal under the long term care aid codes. The MC 262 was designed specifically for beneficiaries residing in long-term care facilities. The MC 262 is available from the DHS warehouse.

IV. RIGHTS AND RESPONSIBILITIES, OTHER PROGRAM INFORMING REQUIREMENTS

With each redetermination notification to the beneficiary, CWD must ensure the MC 219---Important Information for Persons Requesting Medi-Cal, Child Health and Disability Prevention (CHDP) program brochure and any other required program information are mailed to the beneficiary with the redetermination form to ensure the beneficiary understands his/her rights and responsibilities to these programs. If a beneficiary requests information and explanation for any program or referral to any services, eligibility staff must ensure the beneficiary's request is met and the action taken is annotated in the case record.

The MEB would like to take this opportunity to thank those program staff who participated in the Pilot for their efforts and hard work. With staff commitment and input, MEB was able to examine the effectiveness of current policies and enhance the Medi-Cal redetermination process for staff and beneficiaries. Together, we will meet the challenges ahead and make health care benefits more widely accessible to the uninsured. A brief summary of the Pilot data (Enclosure 4) is also enclosed with this letter. If you have any questions or comments regarding the redetermination process or the Pilot data, you may contact Ms. Alice Mak of my staff at (916) 654-0573.

Sincerely,

ORIGINAL SIGNED BY

ANGELINE MRVA, Chief Medi-Cal Eligibility Branch

Enclosures

READ THIS FIRST

USE THESE INSTRUCTIONS TO HELP YOU FILL OUT THE ATTACHED MEDI-CAL ANNUAL REDETERMINATION FORM

(Please return this form to your county welfare department)

- 1. PRINT all answers in ink (black ink is best).
- 2. Please note the following:
 - "Applicant" means: (a) you, if you are applying for yourself and/or your family; or (b) the person you are filling in this form for (including the person in long-term care).
 - "Caretaker" means a relative other than a parent who is applying on behalf of children under 21 years. A caretaker may ask to be included in the children's Medi-Cal case.
 - "Family Member" means: (a) you, even if you are a single person; (b) your spouse or other parent of the children, living with you; (c) your children under 21 years, who are living with you or are away at school; (d) your spouse's or other parent's children under 21 years, who are living with you or are away at school; (e) your
- 3. If you need help or have any questions, ask your worker.
- 4. If you need more space to answer any question, or have additional information to report, use question 21.

MC 210 RV (9/96) INSTRUCTION SHEET (Temp.)

State of California Health and Welfare Agency

Department of Health Services.

READ THIS FIRST

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- 3. If you need help or have any questions, ask your worker.
- 4. If you need more space to answer any question, or have additional information to report, use question 21.

MEDI-CAL ANNUAL REDETERMINATION Do you want your Medi-Cal benefits to continue?

YES
NO If no, sign and date the last page of this form. If Applicant or Caretaker's Name (First, Middle, Last) Applicant/Caretaker Relationship to Children COUNTY USE ONLY Social Security Number Mantal Status (check one) SAT Married (Date) ☐ Never married Common izw Separated (Date) ☐ Widowed □ Divorced ☐ Female ☐ Male Is Person Working? is the Person Blind, Disabled or Incapacitated? Pregnant Medi-Cal Requested ☐ Yes ☐ No Yes, date of disability: DULT FAMILY MEMBERS O No ☐ Yes ☐ No O Yes O No Worker Name 2 Home Address (Number and Street) City ZIP Code Mailing Address (If different from above) City ZIP Code Area Code and Home Phone | Area Code and Work Phone Area Code and Message Phone Person With Whom to Leave Message: 3 Spouse/Other Parent (First, Middle, Last) Relationship to Applicant Social Security Number Marital Status (check one) Married (Date) ☐ Never Married ☐ Common Law Separated (Date) ☐ Widowed ☐ Divorced ☐ Female ☐ Male is Person Working? is the Person Blind, Disabled or Incapacitated? Medi-Cal Requested Pregnant Yes No Yes, Date of Disability: □ No □ Yes □ No ☐ Yes 4 LIST ALL CHILDREN AND OTHER ADULTS LIVING IN YOUR HOUSEHOLD: CHILDREN AND OTHER NDULTS IN HOUSEHOLD Medi-Cai Requested Pregnant? Student Name Relationship Birth Yes No Yes No Yes No 5 Do you or any family member: LIVING ARRANGEMENTAN-KIND a. Pay for an apartment or house? Amount \$ __ MC 2:0 St If b or c are "yes," answer all the following questions: What was received? Who received it? Who provided it? Are you or any family member claimed as a tax dependent by a person not living with you? ☐ No Name and address of person claiming the tax deduction: Has anyone changed immigration/citizenship status in the last 12 months? Alien number; What Changed: __ Date: 8 Do you or any family member have a physical or emotional problem which makes it difficult to work or take care of personal needs? ☐ Yes ☐ No DED packet Who: DED Re-exam dete Do you or any family member have health insurance? ☐ Yes ☐ No C DHS 6155 form given. Who is insured? Did you or any family member get new health, dental, or Medicare coverage or insurance? ☐ Yes O No

| | | Attach a copy of the three most recent wage : nson Number 1Name | stubs fo | r each person who is wo | orking. | ······································ | Gross Monthly Earning | COUNTY USE ONLY | | |
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| EMPLOYMENT | L | dress (Number and Street) | | City | s | tale | ZIP Code | ☐ BU-Parent, MC 210 SW | | |
| H | Hox | urs Worked Per Week Hours Worked Per Month | | aid Weeldy | Every Tw | 0 Weeks | Income From Tips | | | |
| _ | Per | son Number 3-Name | | | Other | | \$ | C) Student exemption | | |
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| | 11 | If any family member is self-employed, attach a | <u>۱۷</u> | I last federal tay mayor | Other | | \$ | | | |
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| | | how often received. Attach proof of this income | | | | | | | | |
| | | Source of Income | | Applicant Spouse | | | Child | O Vedicators | | |
| ш | 1 | Social Security or Railroad Retirement SSI/SSP | | \$ | \$ | | \$ | ☐ Temporary | | |
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| | | Person 1 | | Receiving Care | Pa | yment | How Often Paid | | | |
| | | Person 2 | | | | | | | | |
| | | Person 3 | | | | | | | | |
| | | Who do you pay for the care? | | | | | | | | |
| | | 4 AGN 1162 | | | | | | | | |
| | | Address | | | - | | | | | |
| | 15 | Does anyone pay court-ordered child or spousal | suppor | t? ☐ Yes ☐ Å | No Amou | nt \$ | | Coun order | | |
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| Ø. | 3 | b. List all savings or checking | accounts in house | | <u> </u> | | • | | USE UNLY |
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| REAL AND PERSONAL PROPERTY | | Did you give this property If you sold or gave away p | | No | If yes, who did you give it t | 0? | | | ☐ Given away |
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| | ' ' | G List all cars, trucks, campers, owned by you or your family. | Attach choics of vehicle | s, aurpiau | nes, boats, trailers, or off-ro | ad vehicles (eve | n if not n | unning) | |
| ES | 1 | 4 | The state of the s | u gistratio | ons. If none, write "none." | , | | | ☐ Exempt? ☐ Yest ☐ No. |
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| i/M | /e cla | aim to be in a satisfactory im | Micration status | | - Provide Cocies | socomy numbe | ars (22) | NS) for m | lyself and/or any family members if |
| INC | ∞me | and resources l/we report v | with information for | | wy, our corts w | W DE ABINIER S | THO WILL | pe used | in a computer match to check the ninistration, and other agencies. |
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| It is | the i | responsibility of the applic | ant beneficiary and p | erson | acting for the applica | nt beneficion | 10-20 | out-to-st | e Eligibility Worker within ten |
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| this | State | ement of Facts and any of i | ts supplemental form | (s) that | I I may be asked to a | id line State o motote in to | Calilo | tnia tha | t the information contained in |
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LEA ESTO PRIMERO

USE ESTAS INSTRUCCIONES PARA LLENAR EL FORMULARIO DE REDETERMINACIÓN ANUAL DE MEDI-CAL ADJUNTO

(Presente el formulario en el departamento de asistencia pública de su condado)

- 1. ESCRIBA todas sus respuestas con tinta en letra de imprenta (de preferencia use tinta negra).
- 2. Tome en cuenta lo siguiente:
 - "Solicitante" significa: (a) usted, si usted está solicitando Medi-Cal para usted mismo y/o para su familia; o (b) la persona para la cual usted está llenando este formulario (incluyendo a la persona que esté en cuidado a largo plazo).
 - "Persona encargada del cuidado continuo de otro" significa un pariente que no sea el padre o la madre, y que presenta la solicitud a nombre de niños menores de 21 años. Esta persona puede solicitar que se le incluya en el caso de Medi-Cal de los niños.
 - "Miembro de la familia" significa: (a) usted, incluso si Ud. es soltero; (b) su cónyuge o el padre/madre de los niños, que viva con usted; (c) los hijos menores de 21 años de edad que vivan con usted o que estén lejos en la escuela; (d) los hijos de su cónyuge o del padre o madre, menores de 21 años de edad que vivan con usted o que estén lejos en la escuela; (e) su bebé que aún no haya nacido.
- 3. Si necesita ayuda o tiene alguna pregunta, pídale ayuda a su trabajador.
- 4. Si necesita más espacio para contestar alguna pregunta, o tiene que reportar información adicional, use el espacio que se proporciona en la casilla 21.

MC 210 RV (Sp) (9/96) INSTRUCTION SHEET (Temp.)

State of California—Health and Welfare Agency

Department of Health Services

LEA ESTO PRIMERO

USE ESTAS INSTRUCCIONES PARA LLENAR EL FORMULARIO DE REDETERMINACIÓN ANUAL DE MEDI-CAL ADJUNTO

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- 2. Tome en cuenta lo siguiente:
 - "Solicitante" significa: (a) usted, si usted está solicitando Medi-Cal para usted mismo y/o para su familia; o (b) la persona para la cual usted está llenando este formulario (incluyendo a la persona que esté en cuidado a largo plazo).
 - "Persona encargada del cuidado continuo de otro" significa un pariente que no sea el padre o la madre, y que presenta la solicitud a nombre de niños menores de 21 años. Esta persona puede solicitar que se le incluya en el caso de Medi-Cal de los niños.
 - "Miembro de la familia" significa: (a) usted, incluso si Ud. es soltero; (b) su cónyuge o el padre/madre de los niños, que viva con usted; (c) los hijos menores de 21 años de edad que vivan con usted o que estén lejos en la escuela; (d) los hijos de su cónyuge o del padre o madre, menores de 21 años de edad que vivan con usted o que estén lejos en la escuela; (e) su bebé que aún no haya nacido.
- 3. Si necesita ayuda o tiene alguna pregunta, pídale ayuda a su trabajador.
- Si necesita más espacio para contestar alguna pregunta, o tiene que reportar información adicional, use el espacio que se proporciona en la casilla 21.

REDETERMINACIÓN ANUAL DE MEDI-CAL

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ENCLOSURE 2 **APPLICATION**

Please use the instructions to complete this application. Print clearly. Use black or blue ink only.



SECTION 1: Tell us about the person applying for the child, the pregnant woman or the 18 year old applying for self.

| | | FIRST NAME | | MIDDLE INITIAL | 2 BIRTHDATE |
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| MAILING ADDR | ESS (IF DIFFERENT FROM AI | BOVE) OR P.O. BOX | Ū | APARTMENT NUMBER | () 12 MESSAGE PHONE # |
| · | | | | 14 ZIP CODE | 15 WHAT LANGUAGE DO YOU SPE BEST? |
| We will enroll the theck the box(es | Medi-Cal: Do no | n the program they qualify for. If yes: Do not send birth certificates t send proof of income deductions and Mothers (AIM). | Do not | | _ |

| | | Child 1 | Child 2 | Child 3 | Child 4 | Pregnant Woman or 18 year old applying for |
|---|--|-------------------|--------------------------------|-------------|-------------|--|
| Name: | Last | | | | | self |
| | First | | | | | |
| | Middle | | | <u> </u> | | - |
| Name : Birth | on Last | | | | | |
| Certific (If same as | :#17 | | | | | |
| above, leav biank) | Middle | | | | | |
| is not th Section | ild's address e same as in 1, Question 3, aplete address: | | | | | |
| in Section | ship to person n 1: | | | | | |
| Sex: | | ☐ Male ☐ Female | ☐ Male ☐ Female | Male Female | Male Female | ☐ Maie ☐ Female |
| Date of 8 | lirth: | / / MO CATE YR | / / | 1 1 | / / | / / |
| Place of I or State of if outside | Birth: County or Country, the U.S. | MO DATE YR | MO DATE YR | MO DATE YR | MO DATE YR | RY STAG OM |
| Ethnic Co (See #24 In | | | | | | |
| If "no", ple of entry in | | Yes No | Yes No | Yes No | ☐ Yes ☐ No | Yes No |
| Social Sec | curity #: | | s are not required for Healthy | MO DATE YR | AV STAD OM | MO DATE YR |

| 2-1 | led Child t | Child 2 | Child 3 | Child 4 | Pregnant World 18 year of applying to |
|---|----------------------------------|-------------------------------------|--------------------------------|--------------------------------|---------------------------------------|
| Mother's Name: Las | | | | | applying to self |
| Firs | | | | | |
| Does the mother live | | | | | |
| in the home? | ☐ Yes ☐ No | Yes No | Yes No | ☐ Yes ☐ No | |
| Father's Name: Last | | | 1100 | Tres J No | ☐ Yes ☐ N |
| First | | | | | |
| Does the father live | | | | | |
| in the home? | ☐ Yes ☐ No | ☐ Yes ☐ No | ☐ Yes ☐ No | ☐ Yes ☐ No | ☐ Yes ☐ N |
| Name of teen's spouse or pregnant woman's husband: (If living in the home) | | | | | J res UN |
| Does any person(s) being applied for have | ☐ Yes ☐ No | ☐ Yes ☐ No | | | |
| no-cost Medi-Cal? | | Yes UNo | ☐ Yes ☐ No | Yes No | ☐ Yes ☐ No |
| If "yes", give date coverage ends/ended. Does the pregnant | MO DATE YR | MO DATE YR | / / MO DATE YR | / / MO DATE YR | / / MO DATE Y |
| woman and/or children have other health, dental or vision insurance? | ☐ Yes ☐ No | ☐ Yes ☐ No | ☐ Yes ☐ No | ☐ Yes ☐ No | Yes No |
| Were any of the children insured by an employer | Yes No | ☐ Yes ☐ No | ☐Yes ☐ No | Yes No | ☐Yes ☐No |
| in the last 90 days? | Lost job | Lost job | □ Lost job | Lost job | Yes UNo Lost job |
| If "yes", check the main | Moved and no insurance available | Moved and no | Moved and no | Moved and no | Moved and no |
| reason why health insurance stopped and | ☐ Employer ended | insurance available Employer ended | insurance available | insurance available | insurance availat |
| give the date it stopped. | benefits to all employees | benefits to all employees | Employer ended benefits to all | Employer ended benefits to all | Employer ended benefits to all |
| | COBRA coverage | COBRA coverage | employees COBRA coverage | employees COBRA coverage | employees |
| | Other | ended Other | ended | ended | COBRA coverage ended |
| - | | Otner | Other | Other | Other |
| - | | | | | |
| | MO DATE YR | MO DATE YR | / / MO DATE YR | / / MO DATE YR | 1 1 - |
| TION 3: Family men gram your children a | | | is taken into consid | feration when deter | |
| List any other children living Section 1, Question 1. | | | listed in Section 2. Give | their relationship to the | ne person in |
| LAST NAME, FIRST | NAME | RELATIONSHIP | LAST NAME, FIR | ST NAME | RELATIONSHIP |
| LAST NAME, FIRST | NAME | RELATIONSHIP | LAST NAME, FIRS | ST NAME | |
| are any family members | who are living in the l | nome pregnant? | _ | JI HAME | RELATIONSHIP |
| , | 3 | - ma programm. | I Yes □ No | | |

Do any of the people listed in this Section, or any of the parents listed in Section 2, want Medi-Cat?

LAST NAME, FIRST NAME

☐ Yes ☐ No

SECTION 4: List the gross income (before taxes) of all persons listed in Section 2, Questions 17, 27, 28, 29 and Section 3 who live in the home, if self-employed or using federal income tax return to prove income, only complete.

| | ERSON WITH INCOME | 38 | SOURCE OF INCOME? | 39 | HOW OFTEN RECEIVED? | 40 | HOW I | NUCH | 41 | SOCIAL SECURIT |
|--|---|---|--|---|---|------------------|---|---------------------------------|--|----------------|
| 1. | | | | | | + | GAUSS II | VCOME? | +- | (Optional) |
| 2. | | | | | | | | ····· | <u> </u> | |
| 3. | | | | | | | | | | |
| | | _ | | | | | | | | |
| 4. | | _ | | | | | | | | |
| SECTION 5: Deducted from you | ctions from Family ur family's gross n | income | e. The answers | s in thi | s section wi | li heip | detern | ine wh | at aı | mounts may b |
| TYPE OF PAYMENT YOUR FAMILY MAKES | 43 NAME OF PERSON WHO PAYS | 4 MONTH | LY AMOUNT PAID | 45 | CHILD CARE | CARE | 46 | AGE | 47 | MONTHLY AMOUN |
| Child Support | | | | 1. | (List child's na | ime) | | | +- | PAID |
| Alimony | | ······································ | | 2. | | | | | - | |
| | | | | 3. | | | | | | |
| | | | | | | | | | <u> </u> | |
| ECTION 6: Other | Coverage. | | | 4. | | | | | | • |
| | ary Information. No nal federal money | .о рау п | or meanin care | ers wil progra | I not affect y ams. | our e | ligibility | but th | еу и | vill help the |
| 1- 4 | One car in the children | 's house | | | | | | | | |
| | | | | | | | ☐ Yes | □ No | | |
| | \$3,150 cash in bank a | | | househo | old? | | ☐ Yes | i □ No | | |
| Is there more than S | | ccounts | | househo | old? | | | | | |
| CTION 8: Signatu I declare under per declarations made, read and understan | \$3,150 cash in bank a re and Certification halty of perjury under and the documents so and the application insti- | the laws outputted | of the State of Care true and conthe declarations, | alifornia rect to t and all | that the answ he best of my information pri | knowie nted o | Yes ave given edge and n this app | in this a belief. I olication. | pplic decla | re that I have |
| I declare under per declarations made, read and understan | \$3,150 cash in bank a re and Certification halty of perjury under and the documents s and the application insti | the laws outputted | n the children's in the State of Care true and conthe declarations, | alifornia rect to t and all | that the answ he best of my information pri | nted o | Yes ave given edge and n this app | in this a belief. I offication. | pplic decla | re that I have |
| CTION 8: Signatu I declare under per declarations made, read and understar | \$3,150 cash in bank a ire and Certification halty of perjury under and the documents s and the application insti | the laws outputted | n the children's in the State of Care true and conthe declarations, | alifornia rect to t and all | that the answ he best of my information pri | nted o | Yes ave given edge and n this app | in this a belief. I offication. | pplic decla | re that I have |
| Is there more than S CTION 8: Signatu I declare under per declarations made, read and understar mature mess Signature erson signed with a marky | \$3,150 cash in bank a re and Certification halty of perjury under and the documents s and the application insti- | the laws output the laws of ubmitted ructions, it | n the children's in the State of Care true and conthe declarations, | alifornia rect to t and all | that the answ he best of my information pri | nted o | Yes ave given edge and n this app | in this a belief. I elication. | ipplic decla Date | re that I have |
| Is there more than SCTION 8: Signature declarations made, read and understant mature erson signed with a mark; thorized Representations. | \$3,150 cash in bank a tre and Certification halty of perjury under and the documents should the application institute (If any) | the laws outlined ructions, i | of the State of Care true and conthe declarations, | alifornia rect to t and all | that the answine best of my information pri | nted o | Yes ave given edge and n this app | in this a belief. I blication. | pplic decla Date Date | re that I have |
| Is there more than S CTION 8: Signatu I declare under per declarations made, read and understan Insture Insess Signature Insess Signature Inserson signed with a mark; horized Representati CTION 9: Reimbur Certify I had help contate will not issue a reserved. | \$3,150 cash in bank a tre and Certification alty of perjury under and the documents sand the application institute (tf any) | ation A: | of the State of Care true and conthe declarations, ssistance. For ortified Application Section 9 is comp | alifornia rrect to t and all Certifi n Assist | that the answer that the best of my information printed and ant listed belond correctly fille | on As | Yes ave given edge and n this app ssistant CAA help t the time | in this a belief. I elication. | pplic decla Date Date Date | of charge. The |
| Is there more than SCTION 8: Signature declarations made, read and understant mature erson signed with a mark; thorized Representations of the signature certify I had help cotate will not issue a result of the signature of the signature certify I had help cotate will not issue a result of the signature of the s | \$3,150 cash in bank a tre and Certification alty of perjury under and the documents should the application institute (If any) | ation A: | of the State of Care true and conthe declarations, ssistance. For ortified Application Section 9 is comp | alifornia rrect to t and all Certifi n Assist | that the answer that the best of my information printed and ant listed belond correctly fille | on As | Yes ave given edge and n this app ssistant CAA help t the time | in this a belief. I elication. | pplic decla Date Date Date | of charge. The |

REDETERMINATION FOR MEDI-CAL BENEFICIARIES (LONG-TERM CARE IN OWN MFBU)

INSTRUCTIONS: Your continuing eligibility will be decided on the information you give on this form. If you are completing this form on someone else's behalf, the term "you" applies to that person. ALL QUESTIONS MUST BE ANSWERED.

| | i. | Name (first, middle, last) | | , | | Date of birth (mon | | | E ANSWERED. |
|----|--------------|---|-------------------|---------------|------------------|---|-----------------|-------------|-------------------------------|
| - | , | Long-term care facility name | | | | Lame or outs (mon | ion, custy, yes | e r) | Social Security number* |
| • | | | | | | Marital status | | <u> </u> | Medicare claim number |
| | | Facility address (number, street) | | | <u>-</u> | City | | | ZIP code |
| 3 | . 1 | Name of spouse | | ·-· | | Social Security nur | | | |
| | | | | | | January Inc. | | | Telephone |
| | • | Address of spouse (number, street) | | | | City | | State | ZIP code |
| 4 | _ | Name of person helping complete form | | | | | | _ | |
| _ | . ' | AND OF DESCRIPTION UNDERSTOOM | | | | Relationship | | | Telephone |
| 5 | - | Address of person helping with form (if info | ormation renar | ring becefic | iany should be | | , | | () |
| | Ā | fumber, street | | ang penere | ay shook be: | | <u>,</u> | | |
| | | | | | | City | | State | ZIP code |
| 6. | C | Do you own any real property, have an inte | erest in real pr | operty, or ow | m a trailer or m | obile home taxed | | | 0011121112 |
| | а | ts real property? | | | | | | □ No | COUNTY USE ONLY |
| | () | yes: | | | | | | | PR DYes DNo |
| | a | . Is this property your former home? | | | | ••• | □ Yes | □ No | |
| | | If yes, do you intend to return to that pro | operty to live is | n the future? | | | ☐ Yes | ☐ No | |
| | | (IT this intent changes, you must notify t | he county with | ain 10 days.) | | | | | |
| | | If you do not intend to return to that pro | perty, does an | yone else liv | e there now? | *************************************** | ☐ Yes | i No | |
| | | ii yes, enter name: | | | Relation to you | 17 | | | • |
| | | basis of dependency (financial, medical | l, etc.) | | | | | | |
| | | now long have they lived there? | | | | | | | |
| | b. | . Is this property currently listed for sale? | | | | | C Voc | □ No | ☐ DHS 7014 |
| | | Description of property: | | | | | | | |
| | | Abd C33 of property. | | | | | | | |
| | | OHIICI(3). | | | | | | | |
| | | Full value (from tax statement): \$ | | Али | ount owed: | \$ | | | |
| | | Hent collected each month: \$ | | Exp | enses on prope | erty: \$ | | | Utilized Tyes No |
| | | Interest \$ | 🖸 Үөзлу | Monthly | insurance \$ | O \ | fearly 🗍 | Monthly | |
| | | Taxes and assessments \$ | | | Upkeep and | | | | |
| | | Utilities \$ | 🖸 Yearly | ☐ Monthly | repairs \$ | O1 | feachy 🗍 | Monthly | |
| 7. | Do | you have a life estate in any property? | | | | *** | <u> </u> | | |
| | If y | yes, describe: | | | | | □ tes | O 100 | \$ |
| 8. | Do | you own a note, mortgage, or deed of tro | ısı? | | <u> </u> | | □ Vec | O No | |
| | lf y | yes: Appraised value \$ | Monthly pa | avment: \$ | | Interest rate: | □ ies | % No | |
| 9. | Do | you have any checks or money on ha | nd in banks. | savings and | loans, or cred | it unions etc | | | Current month income included |
| | (ct | necking or savings accounts), or a patient | trust account, | or being held | d for you by an | vone, or being | | ŀ | ☐ Yes ☐ No |
| | ke | pt anywhere for you? | ********** | | | | ∏ Yes | | |
| | lf y | /es: | | | | | | | |
| | a. | On hand? | | | | | | - 1 | \$ |
| | | | Location | | Amount | Account r | oursiper | | - |
| | b. | In bank or savings? | | | | | | ŀ | 2 |
| | | | Location | | Amount | Account n | umber | - | V |
| | | | | | | | | 1 | S |
| | | | Location | | Amount | Account n | WITE SECTION | 1 | |
| | Ξ. | Held or kept for you by anyone? | | | | | | - 1 | _ |
| | ٠. | . ion or reprior you by anyone? | Location | | Amount | Account n | - | _ | \$ |
| | | | | | | ACCOUNT O | CONTRACTOR OF | - | |
| | | | | | | | | 1 | |

| | Have you sold, transferred, or given away any profit yes: | operty (inc | ducting | g mon | ey) a | at any time | in the past yea | r? = | Yes ON | lo J Verification |
|-------|--|---------------------------------------|----------------|-------------|--------|-------------------------------|-----------------|--------------------|--------------------|---|
| | | | | | | | | | | O ARINGSTON |
| | Description | | | | 104 | te of Transi Sale, or Giff | er, Value | | Amount Received | |
| | | | | | ļ | | \$ | S | | 7 |
| _ | | | | | ┼ | | \$ | 5 | | J |
| 1 | Do you own any of the following items of proper | ty? Check | yes | or no. | If y | es, provide | the other infor | \$ mation | formete d | 4 |
| | | | Ju | | | chase Pric | | T | | |
| | Stocks or bonds, certificates of deposit, monor or mutual fund account | ey market | + | " | 701 | chase Pric | Current Val | Ue / f | lmount Owe | d |
| | b. Jeweiry valued over \$100 (other than wedding engagement heidooms) | g or | - | | \$ | | \$ | s | | s |
| | c. Burial reserve or trust | | | | \$ | | \$ | \$ | | ☐ Exempt |
| | d. Burial plot, vauit, or crypt | | - | | \$ | | \$ | \$ | | s |
| | | | | | \$ | | \$ | \$ | - | \$ |
| | Business equipment, tools, inventory, or mate f. Other | rial | | | \$ | | \$ | \$ | | \$ |
| - | | | | | \$ | | \$ | \$ | | |
| 14 | Do you own any annuities or life insurance policie anyone else? | s or lang- | term c | are i | nsura | ance policie | es for yourself | <u> </u> | | \$Verification of CSV on file? |
| | anyone else? | | ••••• | | · | ************* | | O | es □ No | \$Copy of annuity on file? |
| | Company | Name o | f insur | ed or | Ann | uitant | Face Value | | Current | - Yes □ No |
| | a. | | | | | | S Face Value | 5 | ash Value | State certified LTC policy? |
| | b | | | | | | \$ | − s − | | Amount paid out \$ |
| | Do you own a motor vehicle (car, truck, etc.); or a | | | | | | \$ | s | | DHS 6155 completed |
| | . Description | | Class m Reg | | | | Purchase Price | Amo | ount Owed | |
| | | | | | | | \$ | \$ | | |
| _ | | | | | | | \$ | s | | |
| 14. |) - a.) - a. Decese (coeise alls licolité) | | | | | | | _ | s 🗆 No | s |
| | If yes, list the source and amount of income rec- indicate how often received. Attach verification of | eived eac | ի առու | nth. | lf inc | ome is re | ceived less of | en thai | n monthly, | Use copy of award letter of check or other verification |
| | Social Country (| | W | hen i | Paid/i | low Often | Applicant | | Spouse | |
| | Social Security (green check) SSI/SSP | | \Box | | | | \$ | \$ | | \$ |
| | Railroad retirement | | | ····· | | | \$ | \$ | | \$ |
| | Veterans benefits (including Aid and Attendance pa | | | | | | \$ | \$ | | \$ |
| | Retirement or pension | tyments) | - | | ···· | | <u> </u> | \$ | | \$ |
| | Annuities | · · · · · · · · · · · · · · · · · · · | - | | | | \$ \$ | \$ | | \$ |
| | Interest income or dividends | | | | | | <u> </u> | \$ | | \$ |
| | Contributions (including those from relatives) | | + | | | | <u> </u> | \$ | | \$ |
| | Earnings (gross) | ··· | 1 | | | | \$ \$ | \$ | | \$ |
| | Other (include lump sum payments, inheritance, etc | .) | | | | | | | | \$ |
| 15. | a. Have you or any family member ever been in U.S | S. military | servic | e? | | | ***** | ☐ Yes | □ No | \$CA5 (if not aiready completed) |
| | a. And look and raming mention the spouse hared | it or child | aí a a | ~~~~ | | | | | I | Control and any Competed, |
| 6 | military service? | | | •••••• | | | | ☐ Yes | □ No | |
| · • · | Have you applied for or do you think you are eligible If yes: | for any pa | ymen | its yo | u arg | not now r | eceiving? | ☐ Yes | □ No │ | |
| | Kind of Payment | | | | | ā | ate Applied For | Date | YDeclar | |
| | | | | | | | | | 7 | |
| - | | ·- | | | | | | | | |
| - | | , | | | | | | | | |
| | | | | | | - 1 | | | - 1 | |

| | | _ | | (| | | |
|--------------------------------------|--|--|--|---|---|---|---|
| 17. | Do you have Medicare coverage? If yes: | | | | O. | ~ | |
| | Name | | | | . U Yes | U No | |
| | T-VALUE TO THE TOTAL TO THE TOTAL TO | Medicar | e claim number | Monthly premium | | | 4 |
| | | | | Deduction from check? | ☐ Yes | □ No | Cate verified |
| 10 | Devent | <u> </u> | | Paid by you? | | | 1 |
| 10. | Do you have health or hospitalization insurance if yes: | ? | ********************** | | □ Van | | DUS SIEF |
| | Name of insurance company | | | | ∟ res | ∪ No | DHS 6155 completed? |
| | The state and company | | | | | | 1 |
| | Premium you pay | | | | | | OHC Code |
| | \$ | | How often? | | | | |
| 10 | Mandala | | ☐ Monthly | ☐ Quarterly | ☐ Yearly | / | |
| 13. | Would you like to speak to a social worker about if yes, explain the services you wish to discuss: | t services | available to you? | ? | ☐ Yes | □ No | Service Referral 🗇 Yes 🗇 No |
| 20. | Additional information | | | | | | |
| | | | | | | | |
| | | | | | | - 1 | |
| 25.5 | | | | | | - 1 | • |
| 8E 2 | URE YOU HAVE READ EVERY ITEM AND ANS | WERED | ALL THE QUEST | TONS. | | | |
| ŘĚÁĽ | THE FOLLOWING CAREFULLY BEFORE SIG | NING | | - , - , | | | |
| | | | | | | | |
| | are under penalty of perjury that the answers I ha | ive given | are correct and tr | ue to the best of my knowled | dge. | | |
| unde | e to tell the county welfare department within ten penses, or a change in my living situation. I agr Cal* (MC 219) I received at the time of my applied ed if there is a change in the person acting on be retaind that Section 1137 of the Social Security A puter match to check the income and resources in agencies. | cation for chalf of the | Medi-Cal. (A ne beneficiary.) | w *Important Information for | Persons | Reque | irmation for Persons Requesting sting Meid-Cal* (MC 219) will be |
| under Medi-C hildrer eceive | rstand that Sections 215, 9202, and 9203 of the call benefits received after age 55 from the estain, or it would create a hardship for my heirs. And from me, all Medi-Cal benefits I received after stand that I may be asked to prove my statement. | Probate to design the of a Market the of a Market the of a market the of age 55 up | Code and Section edi-Cal beneficiar death of my survivot to the amount of the control of the con | n 14009.5 of the Welfare and y if there is no surviving sp ving spouse, the State has f property my spouse receive | d Institution ouse, mir the right I | ons Cod or child to claim y estate | ie provide for the recovery of all |
| under | stand that if I am dissatisfied with any action or it e county welfare department within 90 days after | | | | the right | u. to a sta | ite hearing which I may request |
| | e that if I deliberately make false statements or to d/or be prosecuted for fraud. | | | WINDER FEITH GISSEBSREU. | | | |
| | of beneficiary | · · · · · · · · · · · · · · · · · · · | | | | ···· | |
| | | | | | | Dat | de |
| USTON I | of person acting for beneficiary | | | | | | |
| | | | | | | Cas | • |
| halure (| of witness (if beneficiary signed with mark) | | | | | | |
| | - प्राप्त क्षेत्र क्ष | | | | · · · · · · · · · · · · · · · · · · · | Oaze |) |
| | | | | | | - | |
| . signal | ura | | | | | Date | |
| | | | | | | 1 | |

PILOT SUMMARY Enclosure 4

In fiscal year 1995-1996, the Medi-Cal Eligibility Branch (MEB) conducted a five-county (Orange, San Diego, Contra Costa, Sonoma, and Stanislaus) Medi-Cal Redetermination Pilot (Pilot) study for a six-month period comparing the effectiveness of a mail-in approach to eligibility redetermination with the face-to-face method required under Title 22, California Code of Regulations, Section 50189(d).

In each county, the pilot (mail-in) approach was compared to the control (face-to-face) approach. Three key study variables were reviewed: (1) the time required to conduct the redetermination; (2) the change in share of cost (SOC); and (3) the difference in cases discontinued as a result of the redetermination requirement. Data was collected from a total of 16,615 cases. Total cases in the control group equals 6,465 and the pilot group equals 10,150.

In addition, the Medi-Cal Eligibility Branch conducted on-site case review in the five counties and collected additional data on 10 percent of SOC and 20 percent of the discontinued cases from the pilot study. The purpose of the on-site case review was to determine if there were significant changes (1) in the SOC amount before and after redetermination; and (2) the number of reapplications within the six-month period following case discontinuance.

FINDINGS

1. Length of Time to Complete a Redetermination

The tasks associated with the redetermination process are: mailing packages, reviewing the forms, contacting the beneficiaries on the telephone, and conducting the face-to-face interviews.

- The control group average was 50.4 minutes per case, including 2.2 minutes for telephone contacts; and
- The pilot group was 45.4 minutes per case, including 4.0 minutes for telephone contacts.

The data shows there are time savings with the mail-in process even with a longer time spent on telephone contacts.

2. Change in SOC

The SOC data is used to determine if information received at redetermination has any impact on budget recomputation. The data collected shows:

- 5,700 cases had a SOC during the Pilot: control group equals 2,163 (38 percent) and pilot group equals 3,537 (62 percent);
- the control group: 69 percent had a SOC before and after redetermination, 17 percent did not have a SOC before but gained a SOC after, and 14 percent had a SOC before then lost the SOC after;
- the pilot group: 74 percent had SOC before and after, 13 percent had no SOC before but gained a SOC after, and 13 percent had a SOC but lost the SOC after the redetermination.

The SOC data from the survey forms shows 1.06 percent more cases in the control group gained a SOC and the pilot group had .49 percent more cases lost a SOC. The data does not show the actual gains or losses because the survey form was not designed to capture the actual gains or losses. When the Med.-Cal Eligibility Branch conducted the on-site case review, the SOC data collected demonstrates using the mail-in process did not result in lower SOC for the beneficiaries in the pilot group. The on-site case review SOC data shows:

- A greater number of cases had an increase in the SOC after redetermination and the pilot group had higher ratio of SOC increases than the control group;
- The difference in SOC increases between the two groups is only 2 percent (40 percent control versus 42 percent pilot);
- Some income cases with children were eligible for benefits under one of the federal poverty level programs or <u>Sneede</u> v. <u>Kizer</u> budgeting; and
- The beneficiaries had already reported the increase in earned/unearned income on their Quarterly Status Report in the same month of the redetermination and that rebudgeting was already in progress.

3. Discontinued Cases

There were more discontinuances among the pilot cases. The differences between the two groups are not significant but the reasons for the discontinuance were different.

- Pilot discontinuance 11.3 percent (1, 151 cases) versus 9.2 percent (595) for control cases;
- Percentage difference between the two groups, 2.1 percent;
- Highest discontinuance, 8.2 percent (892) in the pilot group are in the "failure to cooperate" category; and

• Highest discontinuances, 5.1 percent (332) for the control group are in the "no show" category.

The survey form did not ask for specifics in the "failure to cooperate" category. The conditions or specific time frame for beneficiaries cooperation for restoration of benefits are unknown. Very few beneficiaries, 1.6 percent become ineligible due to information received at redetermination.

The on-site case review data shows:

- most cases discontinued for failure to cooperate were for incomplete or non-return of the redetermination forms; and
- no particular pattern of reapplication when beneficiaries were discontinued for failure to cooperate with the requirements of annual redetermination.

CONCLUSIONS

The pilot study data suggest that a mail-in approach to eligibility determination can be implemented without adverse effects on county administration of cases or the beneficiaries. Face-to-face interview can become an option when implemented with Department of Health Services directives and established standards. To protect the integrity of the Medi-Cal program and ensure that the face-to-face interview requirement is imposed on the applicants or beneficiaries correctly, the Department, with the counties' cooperation, could identify the standards and fraud indicators to assess cases that would require a follow-up interview.